

भारत सरकार
स्वास्थ्य एवं परिवार कल्याण मंत्रालय
(स्वास्थ्य सेवा महानिदेशालय)
विमानपत्तन स्वास्थ्य संगठन, मुंबई
छत्रपति शिवाजी महाराज अंतरराष्ट्रीय एयरपोर्ट
एप्रोच रोड, सहार, अंधेरी (पूर्व), मुंबई - 400099



8421977
GOVERNMENT OF INDIA
MINISTRY OF HEALTH & FAMILY WELFARE
(DIRECTORATE GENERAL OF HEALTH SERVICES)
AIRPORT HEALTH ORGANISATION, MUMBAI
CHHATRAPATI SHIVAJI MAHARAJ INTERNATIONAL
AIRPORT APPROACH ROAD, SAHAR, ANDHERI (E),
MUMBAI – 400099

Email: aphomumbai-mohfw@gov.in, Telephone: 022-28392429, 20886427, 20886424.

No. APHO/M/GS-2/339

DATE: 17/08/2026

To
The Section Officer
PH(IH) Section
Directorate General of Health Services
Ministry of Health & Family Welfare
Government of India
Kartavya Bhavan -1
New Delhi.

Subject: Forwarding of RTI Suo Motu Disclosure and Citizen Charter for uploading/updation on
IHPOE website – reg.

Sir/Madam,

I am forwarding herewith the filled-in Suo Motu Disclosure Form, updated RTI Suo Motu Disclosure of APHO Mumbai, and Citizen Charter of APHO Mumbai for necessary action and uploading on the IHPOE website.

It is also requested that the information presently available on the APHO Mumbai webpage https://ihpoe.mohfw.gov.in/apho_mumbai.php may kindly be reviewed and suitably updated, particularly the details relating to the days and timings of routine activities/services, in accordance with the updated information furnished by this office.

The above documents were also shared through email dated 14.08.2026, a copy of the said communication being enclosed herewith for ready reference.

It is requested that the above documents may kindly be uploaded and the relevant information on the APHO Mumbai webpage may also be updated accordingly.

This is submitted for kind information and necessary action, please.

Thanking you

Encl: as above

Yours faithfully,

M MAHESWARI Digitally signed by M MAHESWARI
Date: 2026.08.17 17:25:49 +05'30'

Dr. M. Maheswari, CMO(NFSG)
Airport Health Officer
APHO, Mumbai

A FRAMEWORK FOR TRANSPARENCY AUDIT

The RTI Act under section 4 provides a comprehensive framework for promoting openness in the functioning of the public authorities.

While Section 4(1) (a) provides a general guideline for record management, so that the information could be easily stored and retained, the sub-sections b, c and d of Section 4 relate to the organizational objects and functions. Sub-sections (b), (c) and (d) of Section 4 of the RTI Act and other related information can be grouped under six categories; namely, 1-organisation and function, 2- Budget and programmes, 3- Publicity and public interface, 4- E. governance, 5- Information as prescribed and 6. Information disclosed on own initiative.

1. Organisation and Function

S. No.	Item	Details of disclosure	Remarks/ Reference Points (Fully met/partially met/ not met- Not applicable will be treated as fully met/partially met)
1.1	Particulars of its organisation, functions and duties [Section 4(1)(b)(i)]	(i) Name and address of the Organization	Fully Met
		(ii) Head of the organization	Fully Met
		(iii) Vision, Mission and Key objectives	Fully Met
		(iv) Function and duties	Fully Met
		(v) Organization Chart	Fully Met
		(vi) Any other details-the genesis, inception, formation of the department and the HoDs from time to time as well as the committees/ Commissions constituted from time to time have been dealt	Fully Met
1.2	Power and duties of its officers and employees [Section 4(1)(b)(ii)]	(i) Powers and duties of officers (administrative, financial and judicial)	Fully Met
		(ii) Power and duties of other employees	Fully Met
		(iii) Rules/ orders under which powers and duty are derived and	Fully Met
		(iv) Exercised	Fully Met

		(v) Work allocation	Fully Met
1.3	Procedure followed in decision making process [Section 4(1)(b)(iii)]	(i) Process of decision making Identify key decision making points	Fully Met
		(ii) Final decision making authority	Fully Met
		(iii) Related provisions, acts, rules etc.	Fully Met
		(iv) Time limit for taking a decisions, if any	Fully Met
		(v) Channel of supervision and accountability	Fully Met
1.4	Norms for discharge of functions [Section 4(1)(b)(iv)]	(i) Nature of functions/ services offered	Fully Met
		(ii) Norms/ standards for functions/ service delivery	Fully Met
		(iii) Process by which these services can be accessed	Fully Met
		(iv) Time-limit for achieving the targets	Fully Met
		(v) Process of redress of grievances	Fully Met
1.5	Rules, regulations, instructions manual and records for discharging functions [Section 4(1)(b)(v)]	(i) Title and nature of the record/ manual /instruction.	Fully Met
		(ii) List of Rules, regulations, instructions manuals and records.	Fully Met
		(iii) Acts/ Rules manuals etc.	Fully Met
		(iv) Transfer policy and transfer orders	Fully Met
1.6	Categories of documents held by the authority under its control [Section 4(1)(b) (vi)]	(i) Categories of documents	Fully Met
		(ii) Custodian of documents/categories	Fully Met
1.7	Boards, Councils, Committees and other Bodies constituted as part of the Public Authority [Section 4(1)(b)(viii)]	(i) Name of Boards, Council, Committee etc.	Fully Met
		(ii) Composition	Fully Met
		(iii) Dates from which constituted	Fully Met
		(iv) Term/ Tenure	Fully Met
		(v) Powers and functions	Fully Met
		(vi) Whether their meetings are open to the public?	Fully Met
		(vii) Whether the minutes of the meetings are open to the public?	Fully Met
		(viii) Place where the minutes if open to the public are available?	Fully Met
1.8	Directory of officers and employees	(i) Name and designation	Fully Met
		(ii) Telephone , fax and email ID	Fully Met

	[Section 4(1) (b) (ix)]		
1.9	Monthly Remuneration received by officers & employees including system of compensation [Section 4(1) (b) (x)]	(i) List of employees with Gross monthly remuneration	Fully Met
		(ii) System of compensation as provided in its regulations	Fully Met
1.10	Name, designation and other particulars of public information officers [Section 4(1) (b) (xvi)]	(i) Name and designation of the public information officer (PIO), Assistant Public Information (s) & Appellate Authority	Fully Met
		(ii) Address, telephone numbers and email ID of each designated official.	Fully Met
1.11	No. Of employees against whom Disciplinary action has been proposed/ taken (Section 4(2))	No. of employees against whom disciplinary action has been (i) Pending for Minor penalty or major penalty proceedings	
		(ii) Finalised for Minor penalty or major penalty proceedings	Fully Met
1.12	Programmes to advance understanding of RTI (Section 26)	(i) Educational programmes	Fully Met
		(ii) Efforts to encourage public authority to participate in these programmes	Fully Met
		(iii) Training of CPIO/APIO	Fully Met
		(iv) Update & publish guidelines on RTI by the Public Authorities concerned	Fully Met
1.13	Transfer policy and transfer orders [F No. 1/6/2011- IR dt. 15.4.2013]		Fully Met

2. Budget and Programme

S. No.	Item	Details of disclosure	Remarks/ Reference Points (Fully met/partially met/ not met- Not applicable will be treated as fully met/partially met)
2.1	Budget allocated to each agency including all plans, proposed expenditure and reports on disbursements made etc. [Section 4(1)(b)(xi)]	(i) Total Budget for the public authority	Fully Met
		(ii) Budget for each agency and plan & programmes	Fully Met
		(iii) Proposed expenditures	Fully Met
		(iv) Revised budget for each agency, if any	Fully Met
		(v) Report on disbursements made and place where the related reports are available	Partially Met
2.2	Foreign and domestic tours (F. No. 1/8/2012-IR dt. 11.9.2012)	(i) Budget	Fully Met
		(ii) Foreign and domestic Tours by ministries and officials of the rank of Joint Secretary to the Government and above, as well as the heads of the Department. a) Places visited b) The period of visit c) The number of members in the official delegation d) Expenditure on the visit	Fully Met
		(iii) Information related to procurements a) Notice/tender enquires, and corrigenda if any thereon, b) Details of the bids awarded comprising the names of the suppliers of goods/ services being procured, c) The works contracts concluded – in any such combination of the above and d) The rate /rates and the total amount at which such procurement or works contract is to be executed.	Fully Met
2.3	Manner of execution of subsidy programme [Section 4(i)(b)(xii)]	(i) Name of the programme of activity	Not Applicable
		(ii) Objective of the programme	Not Applicable
		(iii) Procedure to avail benefits	Not Applicable
		(iv) Duration of the programme/ scheme	Not Applicable
		(v) Physical and financial targets of the programme	Not Applicable
		(vi) Nature/ scale of subsidy /amount	Not Applicable

		allotted	
		(vii) Eligibility criteria for grant of subsidy	Not Applicable
		(viii) Details of beneficiaries of subsidy programme (number, profile etc)	Not Applicable
2.4	Discretionary and non-discretionary grants Do. dt. 1/6/2011-IR 15.04.2013]	(i) Discretionary and non-discretionary grants/ allocations to State Govt./ NGOs/other institutions	Not Applicable
		(ii) Annual accounts of all legal entities who are provided grants by public authorities	Not Applicable
2.5	Particulars of recipients of concessions, permits and authorizations granted by public authority [Section 4(1) (b) (xiii)]	(i) Concessions, permits or authorizations granted by public authority	Not Applicable
		(ii) For each concessions, permit or authorization granted a) Eligibility criteria b) Procedure for getting the concession/ grant and/ or permits of authorizations c) Name and address of the recipients given concessions/ permits or authorisations d) Date of award of concessions /permits of authorizations	Not Applicable
2.6	CAG & PAC paras [F No. 1/6/2011- IR dt. 15.4.2013]	CAG and PAC paras and the action taken reports (ATRs) after these have been laid on the table of both houses of the parliament.	Not Applicable

3. Publicity Band Public interface

S. No.	Item	Details of disclosure	Remarks/ Reference Points (Fully met/partially met/ not met- Not applicable will be treated as fully met/partially met)
3.1	Particulars for any arrangement for consultation with or representation by the members of the public in relation to the formulation of policy or implementation thereof [Section 4(1)(b)(vii)] [F No 1/6/2011-IR dt. 15.04.2013]	Arrangement for consultations with or representation by the members of the public	Fully Met
		(i) Relevant Acts, Rules, Forms and other documents which are normally accessed by citizens	
		(ii) Arrangements for consultation with or representation by	Fully Met
		a) Members of the public in policy formulation/ policy implementation	
		b) Day & time allotted for visitors	
		c) Contact details of Information & Facilitation Counter (IFC) to provide publications frequently sought by RTI applicants	
		Public- private partnerships (PPP)	Not Applicable
		(i) Details of Special Purpose Vehicle (SPV), if any	
		(ii) Detailed project reports (DPRs)	Not Applicable
		(iii) Concession agreements.	Not Applicable
		(iv) Operation and maintenance manuals	Not Applicable
3.2	Are the details of policies/decisions, which affect public, informed to them [Section 4(1) (c)]	(v) Other documents generated as part of the implementation of the PPP	Not Applicable
		(vi) Information relating to fees, tolls, or the other kinds of revenues that may be collected under authorisation from the government	Not Applicable
		(vii) Information relating to outputs and outcomes	Not Applicable
		(viii) The process of the selection of the private sector party (concessionaire etc.)	Not Applicable
		(ix) All payment made under the PPP project	Not Applicable
		Publish all relevant facts while formulating important policies or announcing decisions which affect public to make the process more interactive;	Not Applicable
		(i) Policy decisions/ legislations taken in the previous one year	
		(ii) Outline the Public consultation process	Not Applicable
		(iii) Outline the arrangement for consultation before formulation of	Not Applicable

		policy	
3.3	Dissemination of information widely and in such form and manner which is easily accessible to the public [Section 4(3)]	Use of the most effective means of communication (i) Internet (website)	Fully Met
3.4	Form of accessibility of information manual/handbook [Section 4(1)(b)]	Information manual/handbook available in (i) Electronic format	Fully Met
		(ii) Printed format	Fully Met
3.5	Whether information manual/handbook available free of cost or not [Section 4(1)(b)]	List of materials available (i) Free of cost	Fully Met
		(ii) At a reasonable cost of the medium	Fully Met

4. E. Governance

S .No.	Item	Details of disclosure	Remarks/ Reference Points (Fully met/partially met/ not met- Not applicable will be treated as fully met/partially met)
4.1	Language in which Information Manual/Handbook Available [F No. 1/6/2011IR dt. 15.4.2013]	(i) English	Fully Met
		(ii) Vernacular/ Local Language	Not Applicable
4.2	When was the information Manual/Handbook last updated? [F No. 1/6/2011IR dt 15.4.2013]	Last date of Annual updation	Fully Met
4.3	Information available in electronic form [Section 4(1)(b)(xiv)]	(i) Details of information available in electronic form	Fully Met
		(ii) Name/ title of the document/record/ other information	Fully Met
		(iii) Location where available	Fully Met
4.4	Particulars of facilities available to citizen for obtaining information [Section 4(1)(b)(xv)]	(i) Name & location of the faculty	Fully Met
		(ii) Details of information made available	Fully Met
		(iii) Working hours of the facility	Fully Met
		(iv) Contact person & contact details (Phone, fax email)	Fully Met
4.5	Such other information as may be prescribed under section 4(i) (b)(xvii)	(i) Grievance redressal mechanism	Fully Met
		(ii) Details of applications received under RTI and information provided	Fully Met
		(iii) List of completed schemes/ projects/ Programmes	Fully Met
		(iv) List of schemes/ projects/ programme underway	Not Applicable
		(v) Details of all contracts entered into including name of the contractor, amount of contract and period of completion of contract	Fully Met
		(vi) Annual Report	Fully Met
		(vii) Frequently Asked Question (FAQs)	Fully Met

		(viii) Any other information such as a) Citizen's Charter	Fully Met
		b) Result Framework Document (RFD)	Fully Met
		c) Six monthly reports on the	Fully Met
		d) Performance against the benchmarks set in the Citizen's Charter	Fully Met
4.6	Receipt & Disposal of RTI applications & appeals [F.No 1/6/2011-IR dt. 15.04.2013]	(i) Details of applications received and disposed	Fully Met
		(ii) Details of appeals received and orders issued	Fully Met
4.7	Replies to questions asked in the parliament [Section 4(1)(d)(2)]	Details of questions asked and replies given	Fully Met

5. Information as may be prescribed

S. No.	Item	Details of disclosure	Remarks/ Reference Points (Fully met/partially met/ not met- Not applicable will be treated as fully met/partially met)
5.1	Such other information as may be prescribed [F.No. 1/2/2016IR dt. 17.8.2016, F No. 1/6/2011IR dt. 15.4.2013]	(i) Name & details of (a) Current CPIOs & FAAs (b) Earlier CPIO & FAAs from 1.1.2015	Fully Met
		(ii) Details of third party audit of voluntary disclosure (a) Dates of audit carried out (b) Report of the audit carried out	Fully Met
		(iii) Appointment of Nodal Officers not below the rank of Joint Secretary/ Additional HoD (a) Date of appointment (b) Name & Designation of the officers	Not Applicable
		(iv) Consultancy committee of key stake holders for advice on suo-motu disclosure (a) Dates from which constituted (b) Name & Designation of the officers	Fully Met
		(v) Committee of PIOs/FAAs with rich experience in RTI to identify frequently sought information under RTI (a) Dates from which constituted (b) Name & Designation of the Officers	Fully Met

6. Information Disclosed on own Initiative

S. No.	Item	Details of disclosure	Remarks/ Reference Points (Fully met/partially met/ not met- Not applicable will be treated as fully met/partially met)
6.1	Item / information disclosed so that public have minimum resort to use of RTI Act to obtain information		Fully Met
6.2	Guidelines for Indian Government Websites (GIGW) is followed (released in February 2009 and included in the Central Secretariat Manual of Office Procedures (CSMOP) by Department of Administrative Reforms and Public Grievances, Ministry of Personnel, Public Grievance and Pensions, Govt. Of India)	(i) Whether STQC certification obtained and its validity. (ii) Does the website show the certificate on the Website?	Not Applicable

M MAHESWARIDigitally signed by M MAHESWARI
Date: 2026.08.13 17:02:21 +05'30'

Dr M. Maheswari, CMO(NFSG)
 Airport Health Officer
 APHO, Mumbai

**Submission of Suo Moto Disclosure form - Updated
RTI Suo Motu Disclosure and Citizen Charter for
uploading in IHPOE Website - APHO Mumbai**

**APHO
Mumbai** <aphomumbai-mohfw@gov.in >

Maheswari Mysamy <aphomumbai-mohfw@gov.in >

Thu, 13 Aug 2026 6:13:30 PM +0530

To "Sushant Kumar"<phih.section@gov.in>

Sir,

Herewith submitted the filled-in Suo Motu Disclosure Form as requested. I regret that the same could not be shared earlier as directed.

Please find the updated RTI Suo Motu Disclosure for APHO Mumbai and the Citizen Charter for uploading on the IHPOE website.

I also request you to kindly update the information available on the APHO Mumbai webpage, https://ihpoe.mohfw.gov.in/apho_mumbai.php, particularly the details regarding the days and timings of routine activities, in accordance with the updated information.

Thank you

सादर प्रणाम/Kind Regards,

डॉ. एम. महेश्वरी, सी.एम.ओ (एन.एफ.एस.जी) /Dr. M. Maheswari, CMO (NFSG)
विमानपत्तन स्वास्थ्य अधिकारी/Airport Health Officer
विमानपत्तन स्वास्थ्य संगठन/Airport Health Organisation
स्वास्थ्य सेवा महानिदेशालय/Directorate General of Health Services
स्वास्थ्य एवं परिवार कल्याण मंत्रालय/Ministry of Health & Family Welfare
भारत सरकार /Government of India
मुंबई/ Mumbai

From: Sushant Kumar <phih.section@gov.in>

To: "Amol R Patil"<apho.ahmd-mohfw@gov.in>, "Surinder pal Singh"<apho.asr-mohfw@gov.in>, "rohfw kolkata1"<rohfw.kolkata1@gmail.com>, "Dr Abhishek Kumar"<apho.bng-dghs@gov.in>, "Dr Pavan Kumar Kudara"<pho.vizagport@gov.in>, "Bisworanjan Dash"<apho.bbsr-mohfw@gov.in>, "Mohammed Jalaluddeen"<apho-calicut@gov.in>, "Dr Amarjit Kaur Kaur"<apho.chd-mohfw@gov.in>, "APHO CHENNAI"<apho.chn-dghs@gov.in>, "Raphael Teddy"<apho.cochin-dghs@gov.in>, "APHO Coimbatore"<apho.cbe-mohfw@gov.in>, "TARUN KUMAR"<apho.del-mohfw@gov.in>, "Regional Director"<rhopatna@gmail.com>, "Papiya Das"<apho.goa-mohfw@gov.in>, "APHO Guwahati"<apho.guw-mohfw@gov.in>, "DR PAVANI KOMMU"<apho.hyd-mohfw@gov.in>, "rdirhfw"<rdirhfw@yahoo.co.in>, "SENIOR DIRECTOR"<rohfwbho@mp.nic.in>, "APHO Jaipur"<apho.jp-mohfw@gov.in>, "srrdlko"<srrdlko@yahoo.com>, "Dr Raphael Teddy"<apho.cnn-mohfw@gov.in>, "SARBANI ROY"<apho.kol-mohfw@gov.in>, "apho lucknow"<apho.lko-dghs@gov.in>, "APHO Madurai"<apho.mdu-mohfw@gov.in>, "Ebrahim BB"<apho.mang-mohfw@gov.in>, "Papiya Das"<apho.mopa-mohfw@gov.in>, "Maheswari Mysamy"<aphomumbai-mohfw@gov.in>, "DR BHARGAVA"<draradhanab@vmmc-sjh.nic.in>, "AVIJIT ROY"<apho-pb@and.nic.in>, "Airport Health Organisation Pune"<apho.pune-mohfw@gov.in>, "Dr Suhas Dhandore"

<suhas.dhandore@nic.in>, "rohfwsg" <rohfwsg@gmail.com>, "rhfw 62ahd" <rhfw_62ahd@rediffmail.co.in>, "SENIOR DIRECTOR" <srdrofw-hyd@nic.in>, "Airport Health Officer Trichy" <apho.trichy-mohfw@gov.in>, "Dr.Lekshmi Bejoy" <apho.trv-mohfw@gov.in>, "Dr Prateek Kumar Singh" <apho.var-mohfw@gov.in>, "Dr Pavan Kumar Kudara" <apho.viz-mohfw@gov.in>, "Debargha Kar Choudhury" <lbhu.agt-mohfw@gov.in>, "Surinder pal Singh" <lpho.attari-mohfw@gov.in>, "ROHFW Guwahati" <rd.gwh-mohfw@gov.in>, "LPHO Petrapole" <lpho.petra-mohfw@gov.in>, "K. Kumaresan" <pho.chn-mohfw@gov.in>, "quarantinechennai" <quarantinechennai@yahoo.com>, "Dr Kumaresan K." <kumaresan.k@gov.in>, "Ebrahim BB" <pho.cochin-dghs@gov.in>, "PORT HEALTH OFFICER MARMAGOA GOA" <pho-mhfw.goa@nic.in>, "Milind Hanchate" <phojnpt.mum-dghs@gov.in>, "Dr Sunil Prajapati" <pho.kandla-mohfw@gov.in>, "Dr Nibedita Das" <pho.kol-mohfw@gov.in>, "kolkatapho" <kolkatapho@gmail.com>, "Dr.K. Shamsudeen" <pho.mangalore-mohfw@gov.in>, "PHO Mumbai" <pho.mum-mohfw@gov.in>, "PHO Paradip" <pho-paradip@gov.in>, "PHO Tuticorin" <pho.ttc-mohfw@gov.in>
Date: Wed, 12 Aug 2026 15:32:08 +0530
Subject: Suo Moto Disclosure form

KIND ATTENTION

All Head of the PoEs are requested to fill this form today itself.
This is required for Transparency Audit.
Please fill this form and share it through e-mail or whatsapp today itself.

सादर,
सुशांत कुमार
एसएसओ (पीएच/आईएच) अनुभाग
स्वास्थ्य सेवा महानिदेशालय,
कर्तव्य भवन-१, कमरा नंबर-१२१०८, नई दिल्ली।
फ़ोन- ०११-२४०१३८६३
ईमेल-phih.section@gov.in

3 Attachment(s)

Suo Moto Disclosure Form.pdf
697 KB

APHO Mumbai Suo Motu decl...
2.9 MB

Citizens Charter.pdf
311.9 KB

Citizens' Charter- Airport Health Organization (APHO), Mumbai

Introduction:

Airport Health Organisation Mumbai is a subordinate office under the Public Health (International Health) Division, Directorate General of Health Services, Ministry of Health & Family Welfare, Govt. of India. The office of APHO Mumbai is functional since 25th July 1947. The main function of APHO Mumbai is to carry out public health activities at Chhatrapati Shivaji Maharaj International (CSMI)

Airport, Mumbai through implementation of Indian Aircraft (Public Health) Rules (IAPHR) 1954, International Health Regulations (IHR) 2005 and specific orders and/or guidelines issued by Directorate General of Health Services and other competent authorities.

Vision:

To prevent the spread of disease (Public Health Emergencies of International Concern) from foreign countries to India and similarly, any disease outbreak of international importance should not be transmitted from India to other foreign countries.

Mission:

To ensure provision of a safe, healthy environment at C S M I Airport Mumbai, the point of entry for travellers & the staff working at the point of entry.

Goal:

To ensure implementation and strengthening of the core capacities of IHR 2005 and Indian Aircraft (Public Health) Rule 1954 at C S M I Airport Mumbai.

List of Officers:

Sl. No.	Name	Designation	Phone number & Mail id
1	Dr. M. Maheswari	HOO, Airport Health Officer, APHO Mumbai	022-28392429 aphomumbai-mohfw@gov.in
2	Dr. Timple Rajesh Sughandh	Dy. Airport Health Officer, APHO Mumbai	
3	Dr. Pragati Balakrishna Gaikwad	Dy. Airport Health Officer, APHO Mumbai	
4	Dr. Rahul dhas T S	Dy. Airport Health Officer, APHO Mumbai	
5	Dr. Hariharan T	Dy. Airport Health Officer, APHO Mumbai	
6	Dr. Kasi Vigneswara Pandian P	Dy. Airport Health Officer, APHO Mumbai	

APHO Mumbai delivers following Public Health Services at CSMI Airport, Mumbai:

1. Yellow fever & Polio vaccination
2. Quarantine of passengers arriving from yellow fever endemic countries.
3. Vector surveillance inside and in the 400 m perimeter of CSMI Airport, Mumbai.
4. Public Health clearance of human remains arriving in India from abroad.
5. Surveillance of international passengers and crew members for yellow fever diseases
6. Food safety and implementation of Food Safety and Standards Authority of India (FSSAI) regulations within the airport premises.
7. Sanitary surveillance inside CSMI Airport, Mumbai.
8. Flight dis-insection and dis-infection as and when required
9. Training and Teaching activities for local staff and stakeholders.
10. Screening of international passengers during PHEICs

Duties and Responsibilities of APHO Mumbai:

Kindly visit the link: https://ihpoe.mohfw.gov.in/apho_mumbai.php

Our Aim is to achieve the following service delivery parameters.

Sl No.	Nature of service	Service delivery standard	Time limit	Remarks
1	Screening of international arrival passengers during PHEICs	As per IHR 2005, IAPHR 1954 and guidelines from DGHS, PH(IH), New Delhi.	24 hours and 7 days a week	Mass thermal scanners are utilised for the rapid temperature screening of passengers
2	Public Health Clearance of human remains	IAPHR 1954 and guidelines from DGHS, PH(IH), New Delhi.	24 hours and 7 days a week	
3	Vector Surveillance	As per IHR 2005 IAPHR 1954 and guidelines from DGHS, PH(IH), New Delhi	Monday to Saturday (excluding public holidays) 8 am to 4 pm	

4	Yellow Fever Vaccination	As per IHR 2005, IAPHR 1954 and guidelines from DGHS, New Delhi.	Wednesday & Friday (Except on Gazetted Public Holidays)	• Registration Time: 09:30 - 11:00 AM hours • Documents Required: ◦ Original Passport ◦ Personal details ◦ Medical history (If any) • Details of on-the-spot Registration: 09.30 - 11:00 AM hours • Method of Registration: Walk-in registration (First-come first first-served basis) • Late Comers Allowed: No • Details of Online Registration: Not Applicable • Vaccination Time Period: 11.30 AM onwards (Renewal for lifetime card between 12.00 to 4.00 PM) • Vaccination Days: Wednesday and Friday • Vaccination Charges: Rs. 300/- per vaccination dose as per DGHS office order no. L-21021/135/2008- dated 12.12.2008 • Method of payment: Online payment. Online payment details: ◦ Online payment details: NTRP:Link - https://bharatkosh.gov.in/ ▪ PAO: 021277 ▪ DDO: 221279 Please ensure that contraindications are excluded before attempting to make payment, and keep the transaction receipt for proof ◦ Offline payment details: By cash Note: For issuance of a lifetime renewal card, the records are available for verification starting from 30 Nov 2006, except for the period between 29.11.2011 to 04.01.2013 due to administrative reasons.
5	Polio Vaccination	As per the guidelines from PH(IH, DGHS from time to time	Wednesday & Friday (Except on Gazetted Public Holidays)	Documents required: Original passport (At APHO Mumbai, OPV is given to those who are travelling to WHO-listed Polio Endemic Countries and having required documents.) Cost: Free of charge. Vaccination Time: 11.30 AM onwards There is no system of online or prior appointment for vaccination at APHO Mumbai. For international passengers travelling to Pakistan, Afghanistan, Nigeria, Congo, DR Congo, Somalia, Syria, Malawi, Mozambique, Madagascar & Cameroon, for further information about polio vaccination for international travellers. Please find the attached link:

				https://drive.google.com/file/d/1IDgfc308bqSWDsvS7mqqN7X1-fTb0rYV/view?usp=sharing
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6	Designated quarantine centre for Yellow Fever suspect passengers	As per IHR 2005, IAPHR 1954 and guidelines from DGHS, PH(IH), New Delhi.	24 hours and 7 days a week	For Passengers travelling from yellow fever endemic countries without a valid yellow fever vaccination certificate. Per person, per 6 Hours charge is Rs 20/- only (Without AC) Per person per 6 Hours charge is Rs 40/- only (With AC)
7	Attending to flight emergencies and other PHEICs		As and when required	
8	Food Safety and surveillance	As per FSSAI guidelines	As and when required	File NO. RCD-01003/3/2022-Regulatory-FSSAI dated 10.02.2026 – Appointed designated officers for central licensing for airports at 4 metro cities
9	Training & Coordination activities	As per IHR 2005, IAPHR 1954 and guidelines from DGHS, PH(IH), New Delhi.	As and when required	

Availability of Information:

Yellow fever vaccination	Airport Health Organisation, Ministry of Health and Family Welfare, Govt of India, Near JW Marriott Hotel, Sahar, Andheri (East), Mumbai - 400099	022-28392429 022- 20886427	aphomumbai-mohfw@gov.in yfvc031ahm@gmail.com
Human remains clearance	Medical Inspection (MI) Room of APHO Mumbai, Pre- Immigration arrival area, CSMI Airport (T2), Andheri (East), Mumbai – 400099	022-66850688	aphomumbai-mohfw@gov.in aphomumbai.ecare@gov.in

Details of information	Address of the office	Telephone	Email
General Enquiry	Airport Health Organisation, Ministry of Health and Family Welfare, Govt of India, Near JW Marriott Hotel, Sahar, Andheri (East), Mumbai - 400099	022-28392429	aphomumbai-mohfw@gov.in

Grievance Redressal System:

1. For public grievance redressal, complaints may be submitted through email, in writing or through the suggestion drop box addressed to the Airport Health Officer, APHO, Mumbai.
2. For Staff- may approach via email or directly to Airport Health Officer, APHO Mumbai.
3. An Internal Complaints Committee (ICC) has been constituted in compliance with the order of the Honourable Supreme Court of India at APHO, Mumbai for addressing the issues of female staff members (Sexual Harassment and related issues) at workplace. The details of the PoSH committee are as given below.

Category	Name and Designation of the officer	Address for correspondence	Telephone	Email
Public Relation Officer	Dr. Rahul Dhas T S, SMO, APHO, Mumbai	Airport Health Organisation, Ministry of Health	022-28392429	rahuldhas.ts@gov.in

General Complaints	Dr. M. Maheswari, HOO, APHO, Mumbai	and Family Welfare, Govt of India, Near JW Marriott Hotel, Sahar, Andheri (East), Mumbai - 400099		aphomumbai-mohfw@gov.in maheswari.m39@gov.in
Central Public Information Officer (CPIO)	Dr. Rahul Dhas T S, SMO, APHO, Mumbai			aphomumbai-mohfw@gov.in rahuldhas.ts@gov.in
First Appellate Authority (FAA)	Dr. M. Maheswari, HOO, APHO, Mumbai	Airport Health Organisation, Ministry of Health and Family Welfare, Govt of India, Near JW Marriott Hotel, Sahar, Andheri (East), Mumbai - 400099	022-28392429	aphomumbai-mohfw@gov.in maheswari.m39@gov.in
Internal Complaint Committee as per PoSH Act	Presiding Officer: Dr. Timple Rajesh Sughandh Members: Dr. Hariharan T, Shri D G Ghag Smt Vimal S Mandve External Members: Dr. Shubhangi Baviskar Dr. Karuna Akshay Malviya Smt. Smita Gangurde			aphomumbai-mohfw@gov.in timple.sughandh44@gov.in